

responsible service of alcohol POLICY

Wagga RSL have a policy to service patrons in a responsible, friendly and professional manner that helps control the negative impact that alcohol has on our community.

Our responsible service practices aim to:

- Not serve alcohol to intoxicated persons
- Not serve any customer to intoxication
- Not serve alcohol to people that behave in a disorderly manner
- Not allow sale or supply of liquor to any persons under 18 years of age
- Ensure that the promotion and advertising of liquor on the premises is conducted in a responsible manner
- Not to host promotions which encourage excessive drinking or unfairly targets women or men
- Ensure no harm comes to patrons as a result of our service of alcohol

THE FOLLOWING POLICIES AND PROCEDURES HAVE BEEN ADOPTED TO ENSURE THE RESPONSIBLE SERVICE OF ALCOHOL

- All staff are trained by an accredited provider in Responsible Service of Alcohol
- A range of non-alcoholic and low alcohol drinks is offered on these premises
- We will not serve more than one nip of spirit per glass
- Staff will contact the Duty Manager and alert them to a patrons impending state of intoxication
- The Duty Manager will determine whether service will be refused
- If service is refused, the Duty Manager will politely explain to the patron(s) that the premises cannot legally serve alcohol to the point of intoxication
- A register is maintained to record any incident that may occur.
- The Directors, Management and Staff of the Wagga RSL Club are always committed to the responsible service of alcohol.

For all RSA and RCG course enquiries, please contact The Centre for Training on 1300 661 205. More information is available at www.centrefortraining.com.au