

responsible gaming POLICY

Wagga RSL Club takes the issue of responsible gaming very seriously and is continually looking for ways to ensure members and guests are safe, supported, and remain within their limits.

We have a wide range of responsible gaming practices across our venue including Multi-Venue Self-Exclusion, access to counselling and support services, welfare check procedures and comprehensive staff training.

The legislative framework for responsible conduct of gambling in Registered Clubs in New South Wales is provided by the Gambling Legislation Amendment (responsible Gambling) Act 1999, the Registered Clubs Act 1976, the Gaming Machines Act 2001 and accompanying regulations.

Wagga RSL Club discharges all statutory obligations, including;

- Chance of winning notices
- Gaming machines notice of the dangers of gambling
- Player information brochures
- ATM signage
- Ensuring all signs on gaming machines and automatic telling machines have not been removed or defaced
- No cashing of cheques
- Not offering gambling inducements
- Not providing cash prizes in poker machine promotions
- Not engaging in gaming machine advertising off the premises
- Produce player activity statements
- Operating a self-exclusion scheme
- Maintaining links with a problem gambling counseling service
- Enforcing the law relating to cheque cashing facilities, credit gambling and the location of automatic teller machines
- Paying any prizes won on a gaming machine, over the value of \$5,000 by cheque
- Enforcing laws prohibiting minors from being involved in gambling activities

- Installing clocks in gaming areas to provide a reality check to players
- All staff have a valid RSA/RCG Competency Card. The photo card is like a drivers licence and is valid for five years.
- Applying of Responsible Conduct of Gambling policies to TAB and Keno areas
- Wagga RSL Club also participates in the ClubSafe program and is a Clubs NSW ClubSafe Premium Member including multi-venue self-exclusion

The Wagga RSL Club implement the above measures to ensure that we encourage a responsible, caring and professional approach to the Responsible Conduct of Gambling.

For all RSA and RCG course enquiries, please contact The Centre for Training on 1300 661 205. More information is available at www.centrefortraining.com.au

Help is always close at hand, for further support please see below options.

GAMBLE AWARE UNITING

1800 858 858

www.gambleaware.nsw.gov.au

Gamble Aware Uniting Murrumbidgee Region - 02 6021 7099

1A/46-52 Baylis St Wagga Wagga NSW 2650

Practitioners;

Julie MCDermott – 0438 892 831

Gemma Hobbs – 0481 460 828